

Where to file a complaint

Review by the Texas Department of Licensing and Regulation

The Texas Department of Licensing and Regulation (TDLR) is responsible for licensing and censure of property tax professionals. If you have a complaint about a licensed property tax appraiser, property tax collector or property tax assessor/collector, you should contact TDLR and follow their complaint process.

Each licensee should maintain their certificate in a manner for public viewing. You will need the name and TDLR registration number to assist you in filing your complaint.

The agency maintains a portal for online complaint submissions at:

<https://www.tdlr.texas.gov/Complaints/>

Their contact information is as follows:

Texas Department of Licensing and Regulation
920 Colorado
P.O. Box 12157
Austin, Texas 78711
800-803-9202
800-735-2989 TDD
(512) 463-9468 Fax